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OFFICE OF THE
EXECUTIVE SECRETARY
February 20, 2001

VIA OVERNIGHT DELIVERY

David Waddell, Executive Secretary
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37243-0505

RE: Rulemaking Amendments of Regulations for Telephone Service Providers,
Docket No. 00-00873

Dear Mr. Waddell:

During Workshop II, Staff requested information about each telephone company's ability to provide soft dial tone. The following companies, by counsel, hereby provide that information:

Ardmore Telephone Company

Ardmore has the capability to provide soft dial tone, but does not currently provide it.

CenturyTel of Adamsville, Inc.; CenturyTel of Claiborne, Inc.; and CenturyTel of Ooltewah-Collegedale, Inc.

These companies have the capability to provide soft dial tone, and currently provide it on a case-by-case basis. They plan to implement an expanded soft dial tone capability within the next two years that will enable all installed lines to be used to originate local calls as well as to originate calls to repair, to customer service, and to 911.

Crockett Telephone Company, Inc.; West Tennessee Telephone Company, Inc.; and Peoples Telephone Company

These companies do not have the capability to provide soft dial tone. Implementation of soft dial tone would require a software upgrade in the switch. The switch vendor is currently developing a software upgrade that will include soft dial tone capability, but it is not yet available.

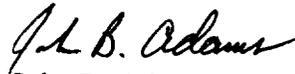
Loretto Telephone Company, Inc.

Loretto has the capability in its switch to provide soft dial tone, but does not currently provide it because of the limited availability of cable pairs.

United Telephone Company

United has the capability to provide soft dial tone and currently provides it throughout its service area. United employs an expanded soft dial tone capability that enables all installed lines to be used to originate local and toll-free calls.

Sincerely,

A handwritten signature in cursive script that reads "John B. Adams".

John B. Adams, Esq.